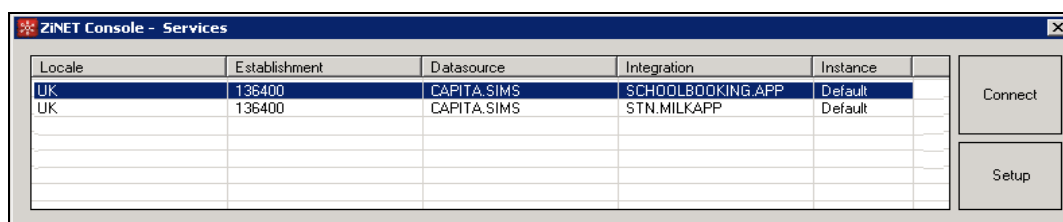School Booking — ROOM, RESOURCE AND LETTINGS MANAGEMENT

If you are receiving messages about your MIS Synchronisation failing due to incorrect credentials in the Zinet Console, this is the area it is referring to and how to correct things....
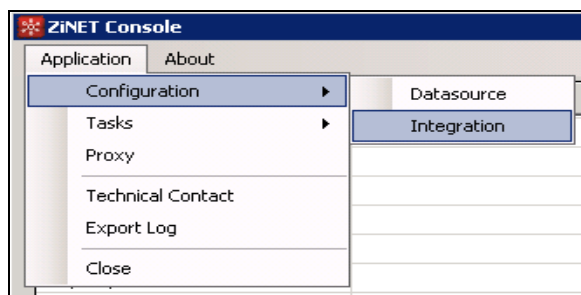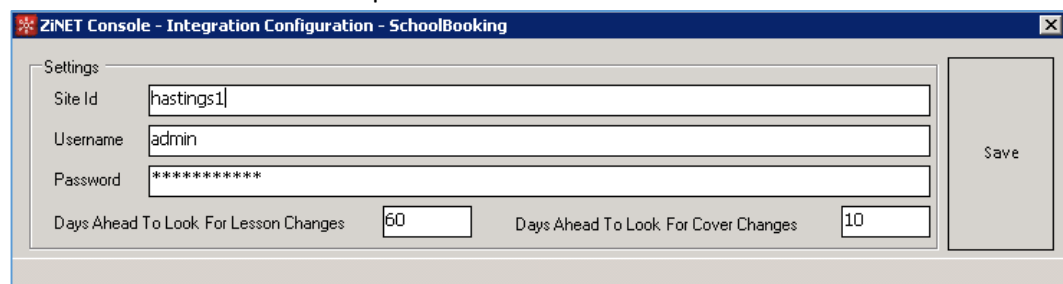
On your server, open the Zinet Console.

If you see a window like this, highlight the entry that mentions 'SCHOOLBOOKING.APP' and then click on the Connect button.

From the main Console window, go to the Application menu (in the top-left corner of the page) and select Configuration->Integration
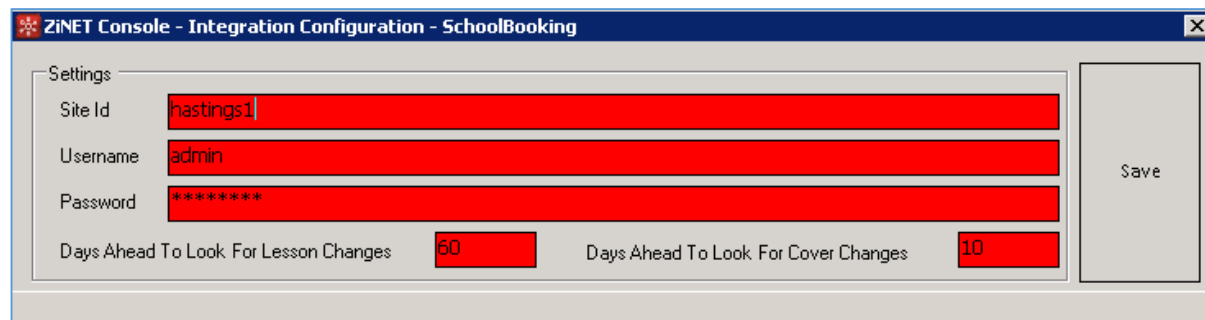

Another smaller window will open.

Click on the large Save button.

For a few seconds, you will see a message saying 'Testing Connection'.

If the text-fields then turn red, this confirms that either the Site Id, Username, or Password is incorrect.

Site Id

The Site Id is the unique identifier for your SchoolBooking account.

If you are not sure of your ID, this can be found in the url of your site's login page.

Username

This should be the SchoolBooking username for an account set to an 'Administrator'.
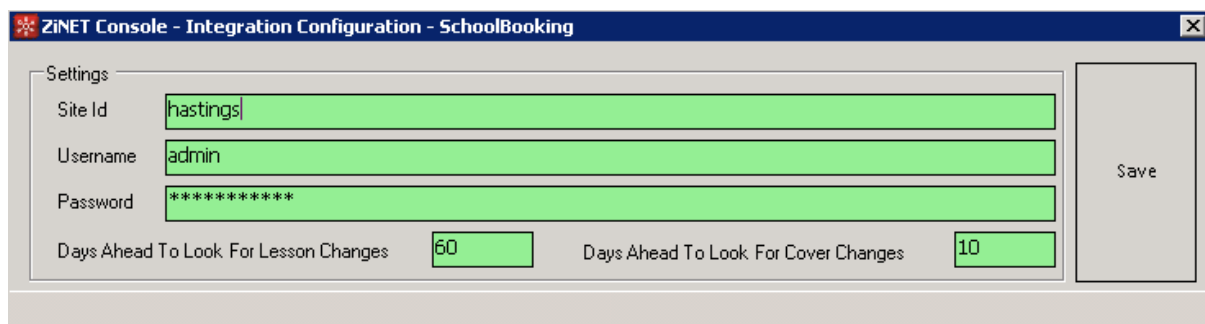
Tip: We recommend using the default 'admin' account here as this username cannot be adjusted or the account changed/deleted.

Password

This is the SchoolBooking password for the account entered in the username field.

After updating the text-fields, click Save and it will then test the connection again.

If the three fields turn green, everything is set correctly. You can now exit the Zinet Console.